

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In Re The Application of:	)	
Thomas Hamilton	)	
	)	Examiner: Not Yet Assigned
Serial No.: Not Yet Assigned	)	
	)	
Filed: September 26, 2003	)	Art Unit: Not Yet Assigned
	)	
For: FAULT TOLERANT TELEPHONY	)	
CONTROL	)	
	)	
		Cesari and McKenna, LLP
		88 Black Falcon Avenue
		Boston, MA 02210
		September 26, 2003

“Express Mail” Mailing-Label Number: EV 336 757 767 US

Commissioner for Patents  
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Alexandria, VA 22313-1450

Sir:

**INFORMATION-DISCLOSURE STATEMENT**

In keeping with the duty of candor and good faith owed to the Patent and Trade-mark Office, Applicant wishes to bring to the Examiner’s attention the references listed on the accompanying form PTO-1449. A copy of each listed reference is enclosed.

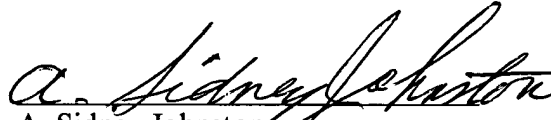
To the extent required by 37 C.F.R. §1.98(a)(3), Applicant has described what he considers to be the relevance of any foreign-language reference. The Office may find additionally relevant material in these or other references.

PATENTS  
112025-0437C1  
8360

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Respectfully submitted,

A handwritten signature in cursive script, reading "A. Sidney Johnston". The signature is written in dark ink and is positioned above the printed name and address.

A. Sidney Johnston  
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Substitute for form 1449A/PTO

*(use as many sheets as necessary)*

Sheet	1
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of	2
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**Complete if Known**

Application Number	Not Yet Assigned
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Filing Date	September 26, 2003
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First Named Inventor	Thomas Hamilton
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Group Art Unit	Not Yet Assigned
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Examiner Name	Not Yet Assigned
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Attorney Docket Number	112025-0437C1
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[illegible][illegible]

Date Considered

<sup>1</sup> Unique citation designation number. <sup>2</sup> See attached Kinds of U.S. Patent Documents. <sup>3</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.

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Substitute for form 1449A/PTO  <b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>  <i>(use as many sheets as necessary)</i>		<b>Complete if Known</b>	
		Application Number	Not Yet Assigned
		Filing Date	September 26, 2003
		First Named Inventor	Thomas Hamilton
		Group Art Unit	Not Yet Assigned
		Examiner Name	Not Yet Assigned
Sheet	2	of	2
		Attorney Docket Number	112025-0437C1

OTHER PRIOR ART – NON PATENT LITERATURE DOCUMENTS			
Examiner Initials *	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>2</sup>
	1	"Software License, Hardware Purchase and Technical Support Agreement", entered into by GeoTel Communications Corporation, a predecessor in interest to the current Assignee of the subject application, and Putnam Investments, Inc. of Boston, MA, 1998.	
	2	Slides entitled "Desklint Overview" dated December 2, 1998, were used in oral presentation made to a prospective customer of GeoTel on December 2, 1998.	
	3	U.S. Patent Application Serial No. 09/652,346, filed August 21, 2000 by Hamilton for a CALL MANAGEMENT IMPLEMENTED USING CALL ROUTING ENGINE, all pages.	
	4	U.S Patent Application Serial No. 09/652,335, filed August 31, 2000 by Hamilton for an ASSOCIATING CALL APPEARANCE WITH DATA ASSOCIATED WITH CALL, all pages.	
	5	Information Disclosure Statement filed in Parent Application Serial No. 09/652,445 on January 17, 2001.	

Examiner Signature		Date Considered	
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\* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>1</sup> Unique citation designation number. <sup>2</sup> Applicant is to place a check mark here if English language Translation is attached.

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